

Soapy Dog Boarding and Day Care Policies

Owner Name _____

Dog Name(s) _____

↓Initial ALL

_____ Spayed or Neutered

All dogs over the age of 6 months must be spayed or neutered.

_____ Puppy Vaccinations

Puppies must have documented:

Rabies vaccination

At least 2 Distemper vaccinations (DHLPP)

Bordatella vaccinations maintained yearly. Six months is recommended for frequent boarders.

_____ Adult Vaccinations

All dogs over 16 weeks must have documented:

Rabies vaccinations

Distemper vaccinations (DHLPP)

For dogs under 9 years, we will accept a titer test instead of the distemper vaccination.

For dogs over the age of 9, a titer test is not required, as long as the dog has a documented history of regular Distemper vaccinations.

Bordatella vaccinations maintained yearly. Six months is recommended for frequent boarders.

_____ Flea Control & Heartworm Prevention

All dogs must be using a veterinarian-approved flea and tick control.

If fleas are detected, a Capstar tablet will be administered at the owner's expense (\$10 charge)

All dogs must be using a veterinarian-approved heartworm and intestinal parasite preventative.

If worms are detected in feces, an immediate vet visit is required and all treatment administered will be at the owner's expense. In addition, there is a \$25.00 transportation charge.

_____ Communicable Disease

Any dog that has contracted a communicable disease within 30 days of the reservation must have veterinary certification for admittance to The Soapy Dog.

_____ Medication

There is NO extra charge for administration of medication.

Owners will be asked to complete a medication administration record at each visit.

All containers of medication must be clearly labeled with the owner's name, dog's name, and instructions for administration.

In the event that a dog requires veterinary care; the owner, their emergency contact, and the dog's regular veterinarian will be immediately contacted.

The Soapy Dog staff can take the dog to the veterinarian for a \$25.00 transportation charge plus the price of any services given at the vet.

_____ Collar, ID and Leashes

All dogs must wear a collar with current identification and rabies tags.

Dogs must be leashed and supervised by the owner at ALL times while on the property.

Dogs are not permitted to wear harnesses or chain collars in the day care and boarding area.

_____ Food

Owners are encouraged to bring their dog's own food from home in a labeled, re-sealable, and air-tight container. Dogs that remain on their normal diet are less prone to digestive issues.

In the event that a dog runs out of food, the owner and/or their emergency contact will be immediately contacted. The dog's original food can be replaced for a \$15.00 service charge plus the price of the food.

Kennel food can also be provided. All dogs boarding without food from home will be fed Nutro Natural Choice Chicken and Rice dry food at \$3.00 per meal.

_____ Beds

A Kuranda-style dog bed will be provided for each dog.

Please DO NOT bring foam or stuffed dog beds.

A blanket or article of clothing from home is welcomed.

Treats & Toys

Owners are encouraged to bring safe treats and toys.

Toys with small parts, bones, and rawhide are not permitted.

The Soapy Dog staff should be notified immediately of any food or environmental allergies.

Drop-off and Pick-up

All boarding dogs and first-time day care dogs may be checked in after 8:30am.

Returning day care dogs may be dropped off after 7:30am.

ALL departing dogs must be picked up by 6:30 pm. Owners who fail to pick up their dogs by 6:30 will be charged for an additional night of boarding.

Outside Time

All dogs will be allotted time in and outside throughout the day.

Siblings or staff-approved play groups may be together in an outside run. Dogs that are outside may be unsupervised. No more than four dogs may be unsupervised in a run at any given time.

The Soapy Dog offers the safety and security of a double-fenced yard. Dogs that have a history of fence climbing, jumping, digging, or aggression may have their outside time limited.

Dog Adventures

'Dog Adventures' at the Soapy Dog are available at the owner's request for an additional charge.

If a River Arts District Walk-About or a Nature Hike is scheduled, the Soapy Dog staff will walk all dogs on 'Easy Walk' harnesses while off the Soapy Dog property.

All dogs scheduled for a 'Dog Adventure' MUST have a current rabies tag on their collar.

Payment & Deposit

A deposit equivalent to one night's stay is required to reserve a boarding spot. Deposits are non-refundable but may be transferred to a future boarding stay. A 24-hour cancellation notice is required to transfer your deposit from a non-holiday reservation.

If cancellation happens after the deadline, the deposit WILL NOT be refunded or transferred.

Final cash or credit card payment is due at the time of pick-up. *We do not accept checks.*

Holiday Reservations & Cancellations

There is a minimum of a 3 night stay for all holiday reservations.

A deposit equivalent to a three night's stay is required to reserve a boarding spot. Deposits are non-refundable but may be transferred to a future boarding stay.

A 7-day notice is required to transfer deposits for holiday reservations.

(Holidays include: Easter, Thanksgiving, Christmas, New Year's, 4th of July and the weekends of MLK day, Presidents' Day, Memorial Day, and Labor Day).

If the original holiday reservation is cancelled or shortened after the 7-day deadline (i.e. late drop off or early pick up), the customer will be charged for the night before, the night of the holiday, and the night after. If the original Christmas or Thanksgiving reservation is cancelled or shortened after the 7-day deadline, the customer will be charged for the 2 nights before, the night of the holiday, and the 2 nights after.

Transfer of Funds between Departments

Monies spent on boarding deposits and day care packages are not transferrable to other services or retail at The Soapy Dog.

Pick-Up by an approved Person

Owners must sign-out and pick up their own dog(s). Owners may also designate an approved friend or relative to sign-out and pick up their dog(s).

Please list the full name(s) and phone number(s) of the approved person(s) below:

I have read and understand all of the above policies of boarding my dog(s) at the Soapy Dog Boarding and Day Care facility located within The Soapy Dog.

Signature of Client / Dog Owner

Date