

Policies

Dog Name(s) _____

Initial ↓

_____ **Puppy Vaccinations**

Puppies must have documented:

Rabies vaccination

At least 2 Distemper vaccinations (DHLPP)

Bordatella vaccinations maintained yearly. Six months is recommended for frequent boarders.

_____ **Adult Vaccinations**

All dogs over 16 weeks must have documented:

Rabies vaccinations

Bordatella vaccinations maintained yearly. Six months is recommended for frequent boarders.

Distemper vaccinations (DHLPP)

(For dogs under 9 years, we will except at titer test instead of the distemper vaccination)

(For dogs over the age of 9, we will not require a titer test as long as your dog(s) has a documented history of previous Distemper vaccination)

_____ **Flea Control & Heartworm Prevention**

All dogs must be using a veterinary approved flea control.

If fleas are detected, we will administer a capstar tablet and topical treatment at the owner's expense.

All dogs must be using a veterinary approved heartworm and intestinal parasite preventative such as Interceptor, Sentinel, or Heartguard is required.

_____ **Communicable Disease**

If your dog has had a communicable disease within the last 30 days veterinary certification is required for admittance to The Sleepy Dog.

_____ **Medication**

All containers of medication must be clearly labeled with owner's name, dog's name and directions for administration. Owners will be asked to complete a medication administration record at each visit.

There is NO extra charge for us to administer your dog's medications.

_____ **Spayed or Neutered**

All dogs over 6 months must be spayed or neutered

_____ **Collar, ID and Leashes**

All dogs must have a collar and ID tags with current information including the rabies tag.

Dogs must be leashed at ALL times while on the property and under the supervision of their owner.

Dogs are not permitted to wear harnesses or chain collars in the day care and boarding area.

_____ **Beds**

We supply each dog with a Kuranda dog bed.

DO NOT bring foam or stuffed dog beds.

You are welcome to bring a safe and favorite toy, pillow, or blanket.

_____ **Food**

Please bring your own food from home in a labeled, well sealed, and air tight container.

Explicit written instructions for feeding and any allergy information must be included in the container.

An upset tummy is less likely if your dog remains on their own diet for the duration of their stay with us.

If you do not bring food from home you will be charged \$3 per meal.

If your dog has not eaten after two meal times, we will begin supplementing their food from home with canned food at the owners' expense of \$3 per meal.

Treats

We love treats!!! We like to give your dog treats while they are with us. Bringing their favorite cookie/biscuit type treat from home is highly encouraged. Please do not bring bones or raw hides. To help keep your dog happy and stress free we also like to give your dog a peanut butter filled kong. If treats or the pb kong are not ok with you please let us know.

Drop-off and Pick-up

Boarding Dogs and First Time Day Care Dogs may be checked in after 8:30am.
Repeat Day Care Customers may drop off after 7:30am
All Dogs must be picked-up by 6:30 pm.
We do not allow early drop off or late pick up.

Outside Time

Throughout each day your dog will get time in an outside run to play and enjoy the great outdoors. Siblings or staff approved 'friends' can play together. Some of this time will be supervised by a member of the Sleepy Dog staff. Some of their time in the runs may be unsupervised. We do offer the safety and security of a double-fenced yard. If your dog has any significant issues with fencing such as climbing, tunneling, or fence aggression, you or the Sleepy Dog staff may choose to lessen the amount of time they are in the outside runs.

Dog Adventures

If you purchase any 'Dog Adventures' such as the River Arts District Walk-About, a Nature Hike, or a French Broad River tour we will keep your dog on an 'Easy Walk' harness while off the Soapy Dog property. While on the boat tour they will wear a specially fitted life jacket and be tethered at all times to a staff member. We know this special time with our staff will be meaningful to your dog(s)!

Payment

To hold your reservation we require a deposit of one night's stay. Final cash or credit card payment is due at the time of pick-up. We do not accept checks. Deposits are non-refundable. Deposits may be transferred to a future boarding stay. A 7 day notice is required to transfer your deposit from a holiday reservation. Holidays include: Easter, Thanksgiving, Christmas, New Year's, 4th of July week and the weekends of MLK day, Presidents' Day, Memorial Day, and Labor Day. A 1 day (24 hours) notice is required to transfer your deposit from a non-holiday reservation.

Transfer of Funds between Departments

Monies spent on boarding deposits and day care packages are not transferrable to services or retail in The Soapy Dog.

Pick-Up by an approved Person

Owner's must sign-out and pick up their own dog(s). If you would like to designate an approved friend or relative to sign-out and pick up your dog(s) please list the full name(s) of the approved person(s) below:

I have read and understand all of the above policies of boarding my dog(s) at the Sleepy Dog Boarding and Day Care facility located within The Soapy Dog.

Signature of Client / Dog Owner

Date